



## **YSP Supplemental Privacy Notice - India**

**Effective 1<sup>st</sup> January 2025**

**Last Updated 6<sup>th</sup> February 2025**

This Privacy Notice applies to the Indian legal entities of the Yalamanchili Group, including the Yalamanchili Solutions for Payments division ("YSP"). It serves as a supplement to the YSP Global Privacy Notice, specifically addressing key aspects of the Digital Personal Data Protection Act, 2023, and the Information Technology Act, 2000. In the event of any conflict between the YSP Global Privacy Notice and the YSP Supplemental Privacy Notice – India, the provisions of the YSP Supplemental Privacy Notice – India, along with the applicable Indian laws and regulations governing Yalamanchili's Indian legal entities and YSP, shall take precedence.

### **1. Introduction**

The Yalamanchili Group of companies, its subsidiaries and business units ("we," "our," or "us") respects your privacy and is committed to protecting your Personal Data. This Privacy Notice outlines how we collect, use, disclose, and protect your personal information when you use our products, visit our website [www.ysspaysments.com](http://www.ysspaysments.com) ("Website"), or use the platforms and applications that support our products.

By accessing or using our Website, you agree to the terms of this Privacy Notice and consent to the collection, use, and disclosure of your information as described herein. This Privacy Notice complies with the Digital Personal Data Protection Act, August 2023 and other applicable Indian data protection laws.

### **2. Information We Collect**

We may collect and process the following categories of personal data:

- **Personal Data:** Name, email address, phone number, and other contact details.
- **Technical Data:** IP address, browser type, device information, and log data.
- **Usage Data:** Information about how you use our website.
- **Cookies and Tracking Data:** Data collected through cookies and similar tracking technologies.

### 3. How We Use Your Information

We use your personal data for the following purposes:

- To provide and improve our Website and services.
- To respond to inquiries and customer support requests.
- To send marketing and promotional materials (subject to your consent).
- To comply with legal obligations, including those under the Digital Personal Data Protection Act, August 2023.
- To analyze Website usage and enhance user experience.

### 4. Sharing and Disclosure of Information

We do not sell or rent your personal data. However, we may share your information with:

- **Service Providers:** Third-party vendors assisting in Website operation and services.
- **Legal Authorities:** If required by law or legal process, including compliance with the Digital Personal Data Protection Act, August 2023.
- **Business Transfers:** In case of a merger, acquisition, or sale of assets.

### 5. Data Security

We implement appropriate technical and organizational security measures to protect your personal data from unauthorized access, alteration, or loss, in line with the requirements of the Digital Personal Data Protection Act, August 2023.

### 6. Your Rights

As per the **Digital Personal Data Protection Act, August 2023**, and other Indian data protection laws, you have the right to:

- Access, correct, or update your personal data.
- Withdraw consent for processing.
- Request deletion of your data, subject to legal requirements.
- Lodge a complaint with the appropriate regulatory authority if your data rights are violated.

To exercise your rights, please contact us at [ERCOfficer@yalamanchili.in](mailto:ERCOfficer@yalamanchili.in).

## **7. Cookies and Tracking Technologies**

Our Website uses cookies to enhance your browsing experience. You can manage your cookie preferences through your browser settings.

## **9. Changes to This Privacy Notice**

We may update this Privacy Notice from time to time. Changes will be posted on this page with the updated "Last Updated" date.

## **10. Contact Us**

If you have any questions or concerns regarding this Privacy Notice, please contact us at:

Email us: [ERCOfficer@yalamanchili.in](mailto:ERCOfficer@yalamanchili.in).

*Please do not include sensitive information, such as your account number, in emails.*

Mail us a letter:

Ethics, Risk and Compliance – Privacy Officer  
Yalamanchili Software Exports Private Limited  
Office Space C,  
Shakthi Towers I,  
2<sup>nd</sup> Floor, No. 766, Anna Salai,  
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