



YSP Supplemental Privacy Notice - United Arab Emirates

Effective 1st January 2025

Last Updated 6th February 2025

This Privacy Notice applies to the United Arab Emirates (“UAE”) legal entities of the Yalamanchili Group, including the Yalamanchili Solutions for Payments division (“YSP”). It serves as a supplement to the YSP Global Privacy Notice, specifically addressing key aspects of Federal Decree-Law No. 45 of 2021 on the Protection of Personal Data (PDPL), and other applicable UAE data protection laws.

In the event of any conflict between the YSP Global Privacy Notice and the YSP Supplemental Privacy Notice – United Arab Emirates, the provisions of the YSP Supplemental Privacy Notice – United Arab Emirates, along with the applicable UAE laws and regulations governing Yalamanchili’s Philippine legal entities and YSP, shall take precedence.

1. Introduction

The Yalamanchili Group of companies, its subsidiaries and business units ("we," "our," or "us") values your privacy and is committed to protecting your personal data. This Privacy Notice explains how we collect, use, disclose, and safeguard your personal information when you visit our website www.ysppayments.com ("Website"), or use the platforms and applications that support our products.

By accessing or using our Website, you acknowledge and agree to the terms of this Privacy Notice and consent to our collection, processing, and disclosure of your data in compliance with Federal Decree-Law No. 45 of 2021 on the Protection of Personal Data (PDPL) and other UAE laws and regulations.

2. Information We Collect

We may collect and process the following types of personal data:

- **Personal Information:** Name, email address, phone number, and other contact details.
- **Technical Data:** IP address, browser type, device information, and log data.
- **Usage Data:** Information about how you interact with our Website.

- **Cookies and Tracking Technologies:** Data collected through cookies and similar technologies for analytics and user experience improvement.

3. How We Use Your Information

Your personal data may be used for the following purposes:

- To provide, operate, and improve our Website and services.
- To respond to your inquiries and customer service requests.
- To send you updates, promotions, or marketing communications (subject to your consent).
- To comply with legal and regulatory requirements under UAE data protection laws.
- To analyze Website usage and enhance user experience.

4. Sharing and Disclosure of Information

We do not sell or rent your personal data. However, we may share your information with:

- **Service Providers:** Third-party vendors assisting in Website operations and service delivery.
- **Regulatory Authorities:** If required by law, regulation, or court order, including compliance with PDPL and UAE cybersecurity laws.
- **Business Transfers:** In the event of a merger, acquisition, or corporate restructuring.

5. Data Security

We implement robust security measures to protect your personal data from unauthorized access, alteration, or loss, in compliance with Federal Decree-Law No. 45 of 2021 (PDPL) and other applicable UAE data security regulations.

Under UAE data protection laws, you have the right to:

- Access, correct, or update your personal data.
- Withdraw consent for data processing (where applicable).
- Request deletion of your personal data, subject to legal requirements.
- File a complaint with the **UAE Data Office** if you believe your data rights have been violated.

To exercise your rights, please contact us at ERCOfficer@yalamanchili.in.

7. Cookies and Tracking Technologies

Our Website uses cookies and other tracking technologies to enhance user experience. You may manage your cookie preferences through your browser settings.

8. Third-Party Links

Our Website may contain links to third-party websites. We are not responsible for their privacy policies and encourage you to review their terms before sharing any personal data.

9. Changes to This Privacy Notice

We may update this Privacy Notice periodically. Any changes will be posted on this page with an updated "Last Updated" date.

10. Contact Us

If you have any questions or concerns regarding this Privacy Notice, please contact us at:

Email us: ERCOfficer@yalamanchili.in.

Please do not include sensitive information, such as your account number, in emails.

Mail us a letter:

Ethics, Risk and Compliance – Privacy Officer
Yalamanchili Software Exports Private Limited
Office Space C,
Shakthi Towers I,
2nd Floor, No. 766, Anna Salai,
Chennai – 600 002

Or

Yalamanchili Technologies International Limited
Unit GA-00-SZ-L1-RT-208, Level 1
Gate Avenue - South Zone,
Dubai International Financial Centre,
P O Box 507211,
Dubai, United Arab Emirates